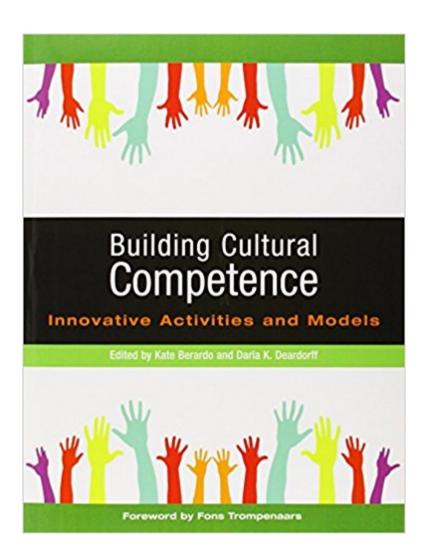
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# Building Cultural Competence: Innovative Activities And Models





## Synopsis

For HR directors, corporate trainers, college administrators, diversity trainers and study abroad educators, this book provides a cutting-edge framework and an innovative collection of ready-to-use tools and activities to help build cultural competenceâ •from the basics of understanding core concepts of culture to the complex work of negotiating identity and resolving cultural differences. Building Cultural Competence presents the latest work in the intercultural field and provides step-by-step instructions for how to effectively work with the new models, frameworks, and exercises for building learnersâ ™ cultural competence. Featuring fresh activities and tools from experienced coaches, trainers, and facilitators from around the globe, this collection of over 50 easy-to-use activities and models has been used successfully worldwide in settings that range from Fortune 500 corporations to the World Bank, non-profits, and universities. Learn updates on classic models like the DIE (Description, Interpretation, Evaluation) framework and the U-Curve model of adjustment. Engage in new exercises to help build intercultural competence, using the practical step-by-step guidance on how to effectively facilitate these activities. Stay relevant and have positive impact with clients, organizations, and students with these well-organized, easy-to-implement, and high impact collection of frameworks, models, and activities. The new, research-based models work for developing cultural competence in any environment, and for designing effective cultural competence courses. Education abroad administrators will be able to use these activities in their pre- departure orientations for students going abroad. Corporate human resource professionals will find these activities invaluable in cultural competence building programs.

### **Book Information**

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#### **Customer Reviews**

I'm exceptionally pleased with this book. There is an endless amount of great resources for intercultural training and consulting. I would even say that if you are an expat or international traveler or someone with an interest in this field, its a great book to get a taste for the wide range of topics the field covers. It also has a lot of exercises that are easily done as an individual and can provide great insight into your experiences of travel and crossing cultures. Beyond the great list of activities, I give two big thumbs up on the organization of the book. Each chapter covers a specific aspect of the field of cultural competence. It might be about culture shock or cultural transitions... or perhaps diving a bit deeper into developing cultural competence. The activities and resources selected were done so carefully, its quite apparent in the book. Contributors to the book are the best of the field, and from a range of backgrounds and expertise. The collaboration it took to create this book is daunting, but the final product is exceptional. And the price is extremely reasonable for the value and content. Thank you for providing us this tool at a within reach price. This book is without a doubt my best purchase for 2013.

This book is an outstanding resource for individuals and organizations striving to develop cultural competency in the work place. Understanding other cultures and life values are essential for us to operate effectively in a society that is becoming increasingly global. The case studies, exercises and step by step instructions complete with handouts, are of the highest professional quality and can be applied to any cross-cultural training program. In addition to being an effective training tool it is an interesting read guaranteed to raise your level of thinking. As a professional trainer I highly recommend this book to anyone interested in understanding culture and how to relate to the rest of the world. George LeBard, Training consultant, Training Director Peace Corps Belize 1986-1992

This is an outstanding resource, chock full of fun,easy-to-use, and insightful activities and frameworks for teaching cultural awareness and competence. I am so glad that I discovered this book because I'm going to use several of the exercises right away in my own cross-cultural teaching. What's also nice is that the activities are "turn-key" -- you can use them immediately and just plug them into whatever session you're teaching. Just take a look at the authors' handy index at the beginning of the book to quickly discover which activities are useful for your particular purpose. I also appreciate the range and diversity of activities. I can see using this with executives, MBA students, and undergraduates. I am so glad that I found this excellent resource and look forward to recommending it to others!

Excellent resource for anyone doing workshops, and highly recommended for anyone teaching ESL/EFL. These activities could easily be adapted for language learning, providing much more substantive content than your basic textbook.

This book is full of excellent activities designed to bring cross-cultural awareness to any group who uses it. I purchased it specifically to use in the Cross-Cultural Psychology class I'm teaching and the exercises have been the highlight of our time together. Thank you!!

The delivery occurred two days after I submitted my order and the book replete with models and activities. While I have only read a few pages, I did peruse it and I am delighted with it's content. I look forward to using it soon.

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